

**Royse City Veterinary Hospital**

905 Pullen St.

Royse City, Texas, 75189

Ph: 972-636-4484

Email: info@rcvethospital.com

Date: _____

Client Form

Owner:

Last Name: _____

First Name: _____

Owner D.O.B. _____ DL# _____

Address: _____

City: _____ State: _____ Zip: _____

Home Phone: _____ Cell: _____

Place of Employment: _____

Email Address: _____

Spouse: _____

D.O.B. _____

DL# _____

Cell: _____

Place of employment: _____

Email address: _____

I understand that I am financially responsible for the total charges for services rendered. I agree to pay in full for services rendered, including those deemed necessary for medical and /or surgical complications or unforeseen circumstances. I am aware that a deposit may be required at the time of admission for not showing up for appointments, surgical, drop off examinations, boarding and emergencies. The duration of this authorization is indefinite and continues until revoked in writing. All fees for services are due when patient is released. I further understand should my account become delinquent, I shall pay the reasonable attorney's/collection fees, if any.

*** Royse City Veterinary Hospital continues to experience a high demand for appointments. In order to provide the best care for our patients, while still meeting the demand for appointments, it is required that clients up hold their appointment and arrive on time. **No show appointments take away the opportunity for another pet to receive medical care, therefore we require 24 hour notice of cancellations. Failure to provide 24 hour notice will result in a fee.**

- Exam Booking Fees will be required to confirm an appointment time after 2 No-show or Cancellation events in a 12 month period.
- The Exam Booking Fee is equal to our current exam fee and is non-refundable.
- The fee will be credited to the Examination/ Service fees at the time of the visit.
- No-Shows, Cancellations/Reschedules less than 24 hours prior to the appointment time, the booking fee is forfeited.
- After three kept exam appointments the client can then be reinstated with normal appointment privileges.
 - Booking fees will be immediately reinstated for any additional No-Shows or Cancellations/Reschedules less than 24 hours.



Royse City Veterinary Hospital

905 Pullen St.
Royse City, Texas, 75189
Ph: 972-636-4484
Email: info@rcvethospital.com

NEW CLIENT BOOKING FEE

To accommodate as many clients and their pets as possible, we have established policies to help reduce the number of no shows and short notice cancellations. We require a ***Non-Refundable Exam Booking Fee and a Completed New Client Form to be submitted for all new clients who have yet to establish a Veterinary Client Patient Relationship (VCPR) with us.*** This form is available on our Website under the client forms and patient portal tab.

The Booking Fee will be credited toward the services provided at the time of that first appointment. If the appointment is canceled shorter than 5 days or does not show, the Booking Fee is forfeited. After that first visit is kept and the VCPR established, normal appointment privileges will apply.

_____ I have read and understand (please initial)

Owner or Authorized Agent Signature: _____

